

## **HAIR EXTENSION SERVICE AGREEMENT**

You agree to and acknowledge all of the following:

- a. You are aware that hair extensions warranty is only applicable if you take care of the hair extensions correctly and follow all of the stylist's rules and guidelines discussed with you during your appointment or given to you in written form.
- b. You understand that you are fully responsible for paying for your hair extensions before your appointment and understand that the cost of service is separate from the cost of hair.
- c. You understand that if the hair extensions are not a perfect match for your own hair, they will need to be colored/toned to match.
- d. You understand that once you purchase the hair and it is opened, you cannot get a refund or exchange the hair for new hair or a new color.
- e. You are aware and acknowledge that once the hair is installed, the color, method, and length that is purchased and installed is your own choosing, regardless of the stylists's recommendations.
- f. You understand that the recommended move up period is 6-8 weeks in between appointments and Stylist cannot guarantee installation past then.
- g. You understand that 6 to 8 week maintenance is required. A removal is a charge of \$\_\_\_\_\_. If you go past the 10 week mark and hair needs to be treated for lack of upkeep, it will be an additional charge.
- h. You understand that all issues with extension install past three weeks of wear is considered regular maintenance and will not be covered by your stylist or Salon LC, LLC. You understand that a blending hair cut is required with all extension installs.
- i. You understand that your scalp and head may be a little tender (especially when sleeping) for the first few nights after installation and may continue for up to a week or more. You acknowledge this is completely normal and once your scalp adjust to this new object against it, the tenderness should go away.
- j. You understand the hair extensions may contain beads that contain metal aluminum and are lined with silicone and that the tapes contain latex. You are responsible for alerting your stylist of any allergies before installation.

**REFUND POLICY.** In the event that you are not satisfied with the Services, your stylist agrees to fix any issue within seven (7) days from the installation of your hair extensions. After this grace period, you agree there shall be no refunds for the services and additional charges may apply for any additional services.

**TIMING.** You acknowledge and agree that the time required to install your hair extensions varies by method, hair extension, hair, technique, etc. and that your stylist makes no guarantees regarding the performance of services being completed within your timeframe. You are encouraged to schedule your appointment on a day when you have no time restraints.

**STYLIST**

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Name: \_\_\_\_\_

**CLIENT**

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Name: \_\_\_\_\_